

White Paper:

# How interest rate buy-downs can be used to complement private capital financing for energy efficiency projects



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## Executive summary

Energy efficiency retrofits are an important component of many utility, city, state and national goals to facilitate the clean energy transition and mitigate the impacts of climate change. Energy usage is a significant source of greenhouse gas emissions and has deep equity implications for low- and moderate-income households, who often live in older, less efficient homes and face upfront cost barriers to making efficiency retrofits or purchasing efficient appliances. Meeting these energy efficiency targets will require the investment of billions of dollars, and financing will be a necessary source for some of those costs. Public sector or utility collaboration with private capital financing can be a powerful tool to help advance these goals while more efficiently leveraging public or ratepayer funds. Interest rate buy-downs (IRBDs), in the form of a payment provided by financing program administrators directly to the private capital provider to reduce the interest rate a customer pays for a financial product, are one of a suite of tools programs can deploy to make financing offerings more attractive and increase uptake.

IRBDs can deliver various benefits, such as incentivizing certain project types (e.g., whole building retrofits, or decarbonization/electrification projects), improving access for low- or moderate-income borrower types, making projects more affordable for borrowers, and driving lender and contractor participation in financing programs. Indeed, the financing programs that have obtained the highest lending volume, such as the Tennessee Valley Authority or MassSaves HEAT in Massachusetts, have all utilized IRBDs.<sup>1</sup> IRBDs do also generate challenges, as they can be complex to administer, and are expensive.

Borrower uptake of financing is maximized when IRBDs are paired with other existing incentives, such as rebates and/or credit enhancements, though they can also be effective when deployed independent of other incentives. The most significant strength of buy-downs is their flexibility: IRBDs can be customized by the amount of the buy-down, the loan term, the maximum and minimum project sizes, the types of qualifying borrowers and project types, and more. Though they can be expensive, they can be applied in a more targeted manner as or more easily than rebates. For example, if the goal is to improve low- or moderate-income access to energy efficiency, a borrower's financial status is automatically examined (and thus easily identified for eligibility) as a part of the credit approval process but may not be considered in typical rebate applications.

There are many variables to consider when setting up an IRBD, including available budget and the capacity of lending partners. The relatively high costs of IRBDs may make them better suited for targeted deployment if funding is limited, depending on available administrative capacity and program goals. Otherwise, the establishment of a reliable, large, and long-term fund is necessary to encourage ongoing lender and contractor participation. It is also very important, when targeting any financing product at low- and moderate-income borrowers, that extra care is taken to ensure the borrowers can afford to take on the new debt.

IRBDs can support California's existing goals and targets to address the climate crisis and help spur much needed momentum in energy efficiency retrofit financing. This tool can potentially generate significant financial and energy savings for residents, as well as the number and scope of projects across the state. With the state's looming deadline of doubling energy efficiency savings and demand reductions in electricity and natural gas end uses by January 1, 2030, any opportunity to increase momentum should be considered.

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<sup>1</sup> <https://eta-publications.lbl.gov/sites/default/files/lbnl-1005754.pdf>

## Introduction

This white paper provides an overview of key considerations for state and local policymakers, energy efficiency program administrators, and program partners, such as financial institutions, on the use of interest rate buy-downs (IRBDs) as a complement to private capital financing for clean energy building upgrades and retrofits. While this paper will focus on California's existing buildings, legislation, and climate impact opportunity, many of the takeaways described here can be applied broadly to other states.

Energy retrofits provide a significant opportunity to reduce energy use and greenhouse gas (GHG) emissions in existing buildings, supporting the clean energy transition and mitigating the effects of climate change. In California, existing homes and commercial spaces are responsible for approximately 35% of the state's energy consumption and generate around 25 percent of its GHG emissions.<sup>2,3</sup> The need for energy efficiency retrofitting and upgrading is noteworthy; more than 75 percent of California's estimated 13.7 million existing homes and 7.4 billion square feet of existing commercial space were built before the state's Building Energy Efficiency Standards were first developed in 1978.<sup>4,5</sup>

There is also a growing push to decarbonize existing building stock by switching to electrical appliances and equipment for cooking and heating. Electrifying residential buildings can potentially reduce GHG emissions by 30-60 percent compared with mixed fuel homes, according to the California Air Resources Board (CARB).<sup>5</sup> Switching to electric appliances in homes and businesses can also provide additional health and safety benefits by eliminating the emission of indoor air pollutants such as nitrogen dioxide, methane, and carbon monoxide typically produced by gas-burning appliances.<sup>6</sup>

### Clean energy financing helps advance energy efficiency goals

Meeting our energy efficiency targets will require the investment of billions of dollars, and financing will be a necessary source for some of those costs. Financing can help customers achieve the types of energy improvements they want without having to pay for everything up front or sacrificing the scope of desired upgrades. Some borrowers may find additional value in financing because it allows them to reserve cash for deployment in other ways.

Many utilities, green banks, and government agencies have long offered financing for energy efficiency retrofits and upgrades in the building sector to help homeowners, renters and commercial customers achieve energy savings. However, there are not enough tax and ratepayer funds to meet that financing need.<sup>7</sup> Additional challenges stem from the organizational limitations of these public and utility programs, which have little experience and/or capacity to aggressively scale financing programs.

To address this gap, some government and utility financing programs have opted to leverage private capital to deliver energy efficiency financial products. However, private capital providers may be hesitant to enter into the clean energy financing space, or may have more restrictive underwriting requirements, due to concerns related to the risks and costs of lending for energy efficiency projects.<sup>7,8</sup> Credit risk is of course a common concern: efficiency loans are typically unsecured as it can be difficult for mainstream lenders to use efficiency as collateral. Many lenders are not accustomed to underwriting

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<sup>2</sup> <https://www.energy.ca.gov/programs-and-topics/programs/energy-efficiency-existing-buildings>

<sup>3</sup> <https://www.eia.gov/state/print.php?sid=CA>

<sup>4</sup> <https://www.energy.ca.gov/data-reports/reports/integrated-energy-policy-report/2021-integrated-energy-policy-report>

<sup>5</sup> <https://ww2.arb.ca.gov/our-work/programs/building-decarbonization/existing-buildings>

<sup>6</sup> <https://www.npr.org/2021/10/07/1015460605/gas-stove-emissions-climate-change-health-effects>

<sup>7</sup> <https://www.energy.gov/sites/default/files/2021-07/ee-financing-program-implementation-primer.pdf>

<sup>8</sup> <https://www.aceee.org/sites/default/files/publications/researchreports/u115.pdf>

to energy savings and it can be challenging to rely on contractor performance risk, and so most often rely on standard measures of credit, which can be limiting on the residential side and especially complex for commercial or multifamily properties. Transaction and administrative costs are also a concern; lenders need high loan volumes and project sizes to feel comfortable entering a market.<sup>9</sup> It's also important that lenders be able to bundle energy efficiency loans and sell them on the secondary market, in order to recapitalize their loan funds.

To encourage lender participation and expand borrower access to capital for energy upgrades, some financing programs deploy credit enhancements to reduce lender or investor risk, such as loan loss reserves, debt service reserve funds, and subordinated capital arrangements.<sup>10</sup> This allows the financing programs to better leverage and extend the impact of their own funds.

IRBDs are another tool that programs can employ to support the growth of a clean energy financing market and are very commonly utilized by large volume energy efficiency financing programs, such as those in Michigan, Massachusetts, Pennsylvania and New York.

**Definition: Interest Rate Buy-down**

A payment, provided by program administrators directly to the private capital provider, to reduce the interest rate a customer pays for a financial product. The amount of the payment is typically the present value of the difference between the “market” interest rate of the financial product over its expected life and the reduced interest rate the customer will actually pay.<sup>10</sup>

This white paper focuses on IRBDs deployed by utility or government programs to private capital partners, but it's important to note that they can be provided by a variety of actors in the energy efficiency financing world. For example, residential home improvement contractors sometimes utilize them as a marketing tool; while this approach is effective in that it is proven to help sell and close projects, it is not clear how much the customer actually benefits, as contractors may then mark up other prices, thereby eroding the customer's savings.

## The benefits and challenges of IRBDs

IRBDs offer a multitude of benefits, and challenges, across the stakeholder value chain. The depth of these impacts depends on many factors, including organization capacity and program scope. Several benefits are described below:

- Reduced loan costs for the borrowers.** A reduced monthly payment, using the example of a term loan serviced monthly, saves money for the borrower and may better align the cost of energy efficiency improvements with their energy savings.<sup>10</sup> This in turn may help drive customer adoption of financing for energy efficiency improvements, or support the decision to invest in deeper, more comprehensive (and thus, expensive) improvements. Indeed, by reducing the overall cost of financing, IRBDs may be able to improve the cost-effectiveness of these types of investments, which in some cases (e.g., given the higher cost of electricity compared to gas) may initially increase costs for borrowers. Loan affordability is especially meaningful from a commercial financing perspective, as businesses tend to prioritize revenue generation over savings.

<sup>9</sup> [https://eta-publications.lbl.gov/sites/default/files/see\\_action\\_loan\\_performance\\_full\\_study\\_final.pdf](https://eta-publications.lbl.gov/sites/default/files/see_action_loan_performance_full_study_final.pdf)

<sup>10</sup> [https://www.energy.gov/sites/default/files/2014/06/f16/credit\\_enhancement\\_guide.pdf](https://www.energy.gov/sites/default/files/2014/06/f16/credit_enhancement_guide.pdf)

- **Increased loan/project volume and value:** IRBDs can also support the growth of the energy efficiency financing market or program by increasing the attractiveness of available financing products. Even as energy financing programs are becoming more common, research indicates that many are not yet fully penetrating the market of potential customers.<sup>11</sup> It is widely accepted that merely having the option of competitive financing, even credit-enhanced financing with below-market terms and rates, will not by itself motivate customers to initiate a project. However, once the decision to pursue energy efficiency has been made, affordable financing can enable projects to move forward to completion. Program administrators have also observed that marketing makes a “significant positive difference in the number of applications received.”<sup>11</sup> The prevalence of low or no-cost financing in the personal vehicle financing sector, for example, demonstrates its power as a marketing tool. During times of economic uncertainty and rising interest rates, as in the current environment, this message may be even more attractive.
- **Incentive for contractors and lenders to participate in the financing program:** because IRBDs can increase project volume, they can be an appealing recruitment method to attract new lenders and contractors to the financing program.<sup>12</sup> This feature may make IRBD marketing promotions particularly useful for low-volume or younger programs seeking to gain traction.
- **Improved loan performance:** As a further boon to lenders, lower interest rates may also support loan portfolio performance. In 2022 the State and Local Energy Efficiency Action Network reviewed the financial performance of four large and long-running residential energy efficiency financing programs across the United States. They found that, for all programs combined, the chance of loan charge-off increased by 2.29 percentage points for every a 1-percentage point increase in interest rate.<sup>13</sup>
- **Streamlined loan processing and project timelines:** Lenders also report that a significant benefit of IRBDs is the momentum they generate. Once internal processes are set up, less time is spent negotiating rates with the borrower, and there are “fewer touches” needed between both parties. For territories where utilities run On-Bill Financing (OBF) programs, which typically also offer 0% rates but can take months to qualify for and utilize, the relative speed of private finance companies (who can approve customers for financing in a matter of hours) can be a competitive differentiating factor for both the lender and the borrower, especially in an emergency equipment replacement situation. OBF programs also often face budget challenges; supporting private capital financing market share growth with IRBDs can in fact allow utilities to target limited OBF resources towards complicated projects that are less easily served by the private market.

Deploying IRBDs does comes with challenges and limitations.

- **High, non-revolving costs:** Residential financing programs in Vermont, Connecticut and New York have also found that while very attractive to residents, buying interest rates down can be expensive.<sup>14,15</sup> Like rebates, IRBD funds have one-time use and do not “revolve” in the same way that some credit enhancement tools like loan loss reserves can, and thus the long-term impact of such capital is limited.<sup>15</sup> Some research suggests, though, that the costs of IRBDs can be

<sup>11</sup> <https://www.aceee.org/sites/default/files/publications/researchreports/u115.pdf>

<sup>12</sup> [https://publicservice.vermont.gov/sites/dps/files/documents/Renewable\\_Energy/CEDF/Reports/2020CleanEnergyFinanceRpt\\_CEDF.pdf](https://publicservice.vermont.gov/sites/dps/files/documents/Renewable_Energy/CEDF/Reports/2020CleanEnergyFinanceRpt_CEDF.pdf)

<sup>13</sup> [https://eta-publications.lbl.gov/sites/default/files/see\\_action\\_loan\\_performance\\_full\\_study\\_final.pdf](https://eta-publications.lbl.gov/sites/default/files/see_action_loan_performance_full_study_final.pdf)

<sup>14</sup> [https://publicservice.vermont.gov/sites/dps/files/documents/Renewable\\_Energy/CEDF/Reports/2020CleanEnergyFinanceRpt\\_CEDF.pdf](https://publicservice.vermont.gov/sites/dps/files/documents/Renewable_Energy/CEDF/Reports/2020CleanEnergyFinanceRpt_CEDF.pdf)

<sup>15</sup> <https://www.aceee.org/sites/default/files/publications/researchreports/u115.pdf>

minimized up to 20% by being efficient with the buy-down amount (e.g. not buying the loan all the way down to 0%) and offering short loan terms.<sup>16</sup> Of note is that no IRBD program reviewed for this paper includes a function to “reclaim” buy-down funds if a borrower defaults or pays off the loan early.

- **Flexibility facilitates better targeting but can be difficult to manage:** Some programs deploy different buy-down rates for different types of projects or borrowers. While this can be very effective, complexity is difficult to communicate succinctly in marketing and sales efforts, which can affect uptake.

Additionally, if the source of the IRBD funds is external to the deployer of the funds (for example, a statewide financing program receiving funds from multiple local utilities), complications may arise based on each entity’s organizational limitations, requirements, and mission.<sup>17</sup> Each contributor may have its unique requirements regarding, for example, project type eligibility, pre-approvals, and post-project inspections. This increases administrative complexity and costs for the deploying program and can result in payment delays for contractors, undermining contractor participation.

### **IRBDs may be especially useful for low- and moderate-income borrowers**

It is worth drawing special attention to the benefits that IRBDs may generate for low- and moderate-income (LMI) borrowers in the residential sector. Improving LMI access to energy efficiency is a policy priority for many government and utility programs. Low-income individuals are more likely to live in less efficient, older housing that is expensive to heat, cool, or light and may also need expensive structural work before efficiency improvements can be made. Plug loads from appliances and other consumer electronics also tend to be higher in low-income households; research indicates that access to energy efficient appliances, such as washers and dryers, dishwashers, and water heaters, becomes more prevalent with the increase of household income for both homeowners and renters.<sup>18</sup> According to the California 2021 Low-income Potential and Goals Study, 57% of the electric savings potential for low income households by 2030 is associated with appliances and other plug loads<sup>19</sup>. The California Public Utilities Commission (CPUC) also found that 13.3 percent of California’s lower-income households spend more than 15 percent of their income on electricity service, and more than 6 percent of these households spend more than 10 percent of their income on gas service.<sup>20</sup> The CPUC’s 2020 Annual Affordability Report notes that essential electricity service is projected to become less affordable for vulnerable Californians, and hotter regions in California will continue to face greater burdens in affording essential utility services.<sup>21</sup>

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<sup>16</sup> [https://www.njcleanenergy.com/files/file/public\\_comments/Summary%20of%20Proposed%20Changes%205-14-15.pdf](https://www.njcleanenergy.com/files/file/public_comments/Summary%20of%20Proposed%20Changes%205-14-15.pdf)

<sup>17</sup> [https://www.energytrust.org/wp-content/uploads/2016/11/SELP\\_Final\\_Report10.pdf](https://www.energytrust.org/wp-content/uploads/2016/11/SELP_Final_Report10.pdf)

<sup>18</sup> <https://www.sciencedirect.com/science/article/abs/pii/S0301421519300205>

<sup>19</sup> <https://www.utilitydive.com/news/new-best-practices-are-unlocking-demand-side-management-value-in-utility-on/621163/>

<sup>20</sup> <https://www.cpuc.ca.gov/news-and-updates/all-news/cpuc-issues-affordability-report-highlighting-trends-in-affordability>

<sup>21</sup> <https://www.cpuc.ca.gov/-/media/cpuc-website/divisions/energy-division/documents/affordability-proceeding/2020/2020-annual-affordability-report.pdf>

How financing can best serve LMI borrowers — or whether it should — is a topic of much debate. A fair argument can be made that financing is not the best tool for LMI households, which may struggle to meet basic needs or lack financial reserves. The specter of unfair or fraudulent lending practices, and the possibility of saddling borrowers with debt they cannot repay, deepens skepticism about the appropriateness of financing for this socioeconomic group. Financing programs must always take care to educate private lending partners to be aware of this, and lenders themselves must carefully consider loan affordability when underwriting a loan for LMI borrowers. State-administered or pseudo-public green banks must also ensure sufficient consumer protections when determining borrower eligibility rules.

However, some households, such as those that would be considered moderate-income, often do not qualify for grant and other assistance programs that target low- and very low-income customers; at the same time, they do not have sufficient income or savings to afford the upfront costs of energy saving improvements on their own, even after rebates (which are rarely directly accessible at retail points of sale). This is particularly prevalent when it comes to purchasing appliances or new equipment, due to the upfront cost barrier.<sup>22</sup>

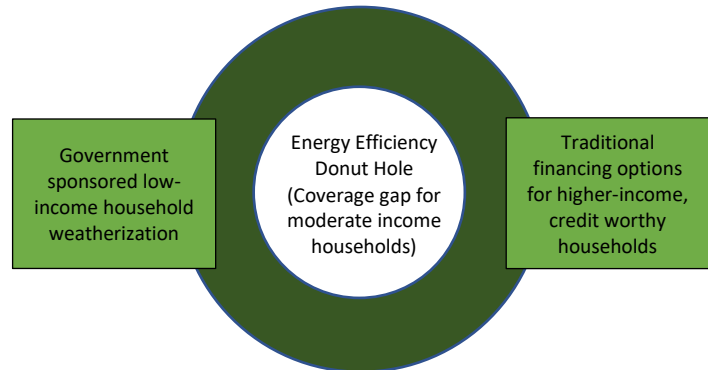


Figure 1 The Energy Efficiency "Donut Hole" explaining the coverage gap in financing accessibility.

Indeed, a recent study found that about 12% of Michigan households fell into a coverage gap of eligibility for energy efficiency loans due to moderate income; they were unlikely to be approved for a loan but also did not qualify for direct-install or other low-income incentive programs.<sup>23</sup> This is sometimes referred to as the energy efficiency “donut hole” (Figure 1).<sup>24</sup> A reduced monthly payment facilitated via an IRBD could help make a financed energy efficiency project possible, or even help the borrower invest in a more efficient product or deeper retrofit.<sup>25</sup> Likewise, it could make an energy efficient choice feasible in the event of emergency replacement of an appliance or a heating or cooling unit, which are the majority of most equipment upgrade projects.<sup>26</sup>

Financing for subsidized or naturally occurring affordable housing (NOAH) multifamily properties can also be difficult to facilitate since, like LMI households, these properties may not much have flexibility with existing cashflow to make large monthly payments, and they may be restricted from raising rental prices to cover the debt repayment.<sup>25</sup> In both cases, IRBDs may help bring down repayment costs to make energy efficiency projects more palatable.

<sup>22</sup> <https://www.sciencedirect.com/science/article/abs/pii/S0301421519300205>

<sup>23</sup> <https://justurbanenergy.files.wordpress.com/2020/01/1-s2.0-s0306261919319944-main.pdf>

<sup>24</sup> <https://urbanenergyjusticelab.com/2020/02/27/study-finds-an-energy-efficiency-funding-coverage-gap-exists-in-michigan/>

<sup>25</sup> <https://www.energy.gov/sites/default/files/2021-07/ee-financing-lmi.pdf>

<sup>26</sup> [https://www.aceee.org/files/proceedings/2000/data/papers/SS00\\_Panel6\\_Paper21.pdf](https://www.aceee.org/files/proceedings/2000/data/papers/SS00_Panel6_Paper21.pdf)



## The positive impacts of IRBDs

Across the U.S., a variety of energy efficiency financing programs have reported noteworthy positive impacts from offering IRBDs.

### Connecticut:

During a 7-month long promotional campaign for a 0.99% loan, the Connecticut Green Bank saw loan volume increase “6x”, a 22 percent increase in new contractor enrollment, and a 20 percent increase in the number of contractors selling financing. Loan volume continued to increase after the promotion ended and contractors began offering their own IRBDs, indicating that the IRBD helped contractors improve their comfort with selling financing to customers.<sup>27</sup>

### Massachusetts:

In a survey of ~950 borrowers who utilized the state’s 0% interest rate residential HEAT loan program, 85 percent of customers reported that the loan allowed them to make improvements that they otherwise would have passed over.<sup>28</sup> 90% indicated that the 0% interest rate was central to their decision to take out the loan, with (hypothetical) participation declining as interest rates rose (Figure 2).<sup>29</sup>

Figure 2 Customer response rates to the question “If the interest rate was [5%, 4%, 3%, 2%, 1%], would you still have installed all, some, or none of the measures?”

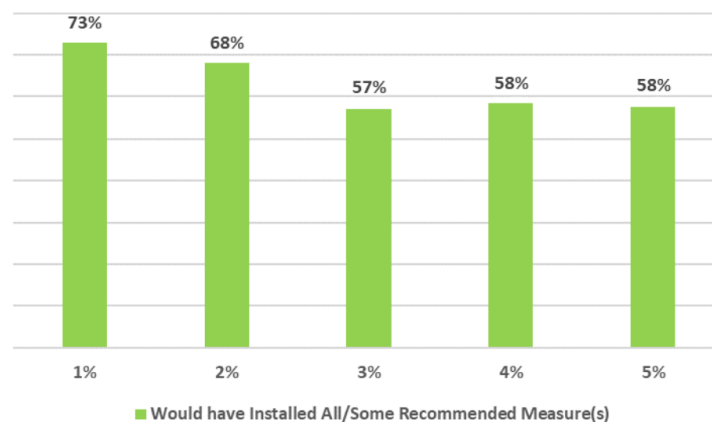


Figure 2 Survey responses indicating effect of interest rate on project scope for the Massachusetts loan program.

<sup>27</sup> <https://www.aceee.org/sites/default/files/pdf/conferences/eeff/2018/3A-Elliott-Hill-O%27Neill.pdf>

<sup>28</sup> <https://www.energy.gov/sites/default/files/2021-07/making-it-count-final-v2.pdf>

<sup>29</sup> [https://ma-eeac.org/wp-content/uploads/MA-RES-37-HEAT-Loan-Evaluation-Report\\_FINAL\\_01AUG2018.pdf](https://ma-eeac.org/wp-content/uploads/MA-RES-37-HEAT-Loan-Evaluation-Report_FINAL_01AUG2018.pdf)



## Rhode Island

A HEAT loan is also available in Rhode Island, where borrowers, contractors and lenders report that buying the interest rate down to 0% is an important component of their participation. 51% of loan recipients reported that they wouldn't have used the loan without the 0% interest (Figure 3).<sup>30</sup>

**Maximum Interest Rate at Which Respondent Would Consider a HEAT Loan (n=43)\***

Interest Rate	Percent
I would not finance the energy efficiency improvements without the 0% interest loan	51%
1% (about \$68 interest monthly on a \$5,500 loan)	7%
2% (about \$70 interest monthly on a \$5,500 loan)	16%
3% (about \$73 interest monthly on a \$5,500 loan)	5%
4% (about \$75 interest monthly on a \$5,500 loan)	7%
5% (about \$78 interest monthly on a \$5,500 loan)	0%
6% (about \$80 interest monthly on a \$5,500 loan)	0%
7% (about \$83 interest monthly on a \$5,500 loan)	0%
Don't know	14%
<b>Total</b>	<b>100%</b>

\* Approximate interest payment based on a seven-year repayment period for a \$5,500 loan, an approximation of the average HEAT Loan.

Figure 3 Maximum interest rate at which respondents in Rhode Island who partook in the HEAT loan program would have considered a HEAT Loan

## Michigan:

The Michigan Saves residential financing program found after a series of experiments that the offered interest rate was a significant predictor of initial participation in the financing program. Upgrade rates were also higher when the interest rate offered was lower, and the most successful interest rate was 0% for a 10-year loan term, with 48 percent of participants opting to upgrade. Higher interest rate offers resulted in decreased participation (Figure 4).<sup>31</sup>

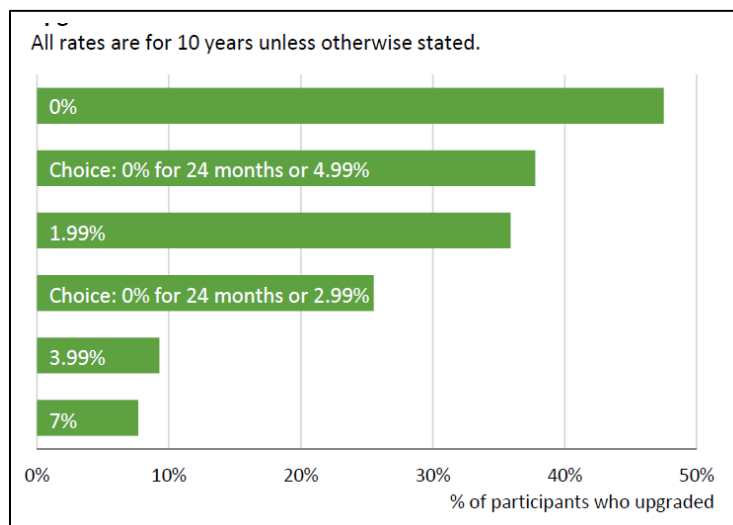


Figure 4 Percentage of borrower uptake based on offered interest rate in Michigan loan program.

<sup>30</sup> [http://rieermc.ri.gov/wp-content/uploads/2019/05/heat-loan-assessment-final-report\\_111918.pdf](http://rieermc.ri.gov/wp-content/uploads/2019/05/heat-loan-assessment-final-report_111918.pdf)

<sup>31</sup> <https://michigansaves.org/wp-content/uploads/2020/03/BetterBuildings-for-Michigan-Final-Report.pdf>

Michigan’s multifamily program also noted a utility-funded IRBD (to 0%) was “critical to increasing participation in the program and continues to drive participation.”<sup>32</sup>

Likewise, the Michigan Saves commercial financing program found that buying down interest rates to 0% was key to doubling loan volume in one year, especially for small businesses; contractors also cited low interest rates as a key part of their sales pitch. Michigan Saves has continued to utilize IRBDs for commercial projects for nearly a decade now, in various configurations.

### **Pennsylvania:**

The Keystone HELP loan program offered a tiered financing product, with lower interest rates of 3.875% for larger products feature comprehensive upgrades, and 6.99% for smaller projects. According to the President of AFC First Financial, this tiered approach has not only influenced market demand, but also encouraged contractors to embrace whole home performance.<sup>33</sup>

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<sup>32</sup> [https://www.seealliance.org/wp-content/uploads/REEO\\_MF\\_Report.pdf](https://www.seealliance.org/wp-content/uploads/REEO_MF_Report.pdf)

<sup>33</sup> <https://eta-publications.lbl.gov/sites/default/files/report-low-res-bnl-3960e.pdf>

## IRBD configurations

When considering how to design and deploy IRBDs, a variety of variables will affect scope, impacts, and costs. Each must be considered carefully by the implementing program within the context of funding availability, goals and targets, and other relevant regulatory factors. The more complex the eligibility and verification requirements are, the higher the administrative costs and the greater likelihood that borrowers or contractors may be turned off by the (perceived or real) transactional “friction” of participating in the program.

### The buy-down amount

While the personal vehicle financing market has conditioned consumers to respond to 0% financing opportunities, buy-downs do not always have to cover the entire cost of capital. One national energy efficiency financing provider interviewed for this paper noted that IRBDs do not need to be 0% to be effective; in fact, they are quite effective at moving the market when they are competitively below market rate, such as below 3.99%, though this “frame” can shift depending on the current economic climate and cost of capital. An assessment of financing programs across the country commissioned by California’s joint utilities also indicates that while 0% helps with uptake, it is not necessary for success.<sup>34</sup> A 2018 survey of 910 Vermont residents asking what interest rate they considered to be “affordable” appears to support the interviewee’s suggestion: two thirds of respondents deemed interest rates 4% or lower as affordable, while only 3% of respondents thought that interest rates at 5-6% were affordable.<sup>35</sup> Examples from Michigan, Rhode Island, and Massachusetts above also indicate that openness to financing drops off between 3% and 5%.

Several programs base their buy-down amount on project scope or other factors. For example, in Connecticut, Eversource Energy buys interest rates down for commercial customers to 1.99% for projects with multiple energy saving measures, while single measure projects are only eligible for 2.99%. In New York, the utility National Grid offers different rates based on different term lengths (0% for 24- or 36-month terms, or 1.99% for 48- and 60-month terms). As mentioned above, a program in Pennsylvania offers loan interest rates for whole home projects and has seen contractors lean towards deeper retrofits in order to capture the lower rate.

### Maximum and minimum project sizes

Project size limitations may be necessary to protect IRBD funds. For example, large commercial projects can cost hundreds of thousands or even millions of dollars. Without a project size “cap,” IRBD budgets could be at risk of being too quickly and disproportionately spent.

When setting project size maximums, some programs adjust the caps to accommodate the nature of the project, such as average costs for different types of common upgrades, or even to incentivize certain types of upgrades. For example, Jersey Central Power & Light’s (JCP&L) Commercial and Industrial Financing Program, offering 0% financing for up to five years, sets a limit of \$75,000 for direct install projects, \$150,000 for “Prescriptive” upgrade projects, and \$250,000 for customers participating in JCP&L’s Energy Management program. It is important the cap be appropriate to the potential or average project size; one small business IRBD promotion started with project maximums of \$25,000 and a 36-month term, and while contractors were interested in leveraging the promotion, they struggled to fit projects into the narrow scope needed for qualification. Participating lenders and contractors later indicated that the term and price restriction were not flexible enough to meet the market’s needs.<sup>36</sup>

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<sup>34</sup> [https://www.calmac.org/publications/Existing\\_Programs\\_Review\\_FINAL.pdf](https://www.calmac.org/publications/Existing_Programs_Review_FINAL.pdf)

<sup>35</sup> [https://publicservice.vermont.gov/sites/dps/files/documents/Renewable\\_Energy/CEDF/Reports/2020CleanEnergyFinanceRpt\\_CEDF.pdf](https://publicservice.vermont.gov/sites/dps/files/documents/Renewable_Energy/CEDF/Reports/2020CleanEnergyFinanceRpt_CEDF.pdf)

<sup>36</sup> Interview with Jonathan Verhoef, Program Specialist for the GoGreen Business Financing program in California.

Some programs also set caps based on the cost of each financeable measure, or estimated or deemed KW savings, in order to dissuade contractors from marking up project costs to take advantage of “free” buy-down dollars. For example, the program might limit financing and buy-downs for residential heat pump water heaters to \$4,000 maximum; a project could go over that amount, but the calculated buy-down amount wouldn’t consider the excess costs.

### **Other incentives and regulatory requirements**

Many financing programs, especially utility-run programs, allow, encourage, or even require the use of rebates for projects receiving buy-downs. Many programs unsurprisingly report the most uptake when both rebates and 0% or low-cost financing are available. For very large commercial and industrial projects, additional incentives to bring down the total project cost may be key to achieving positive or at least neutral cashflow, since buy-downs can’t decrease monthly payments beyond the 0%.

Of note is that some programs are considering replacing rebates entirely with IRBD programs, describing the decision as more equitable since the amount of the buy-down can be targeted by borrower need. In this way, IRBDs may be a more cost-effective use of funds over the long run, as some rebate amounts can be quite substantial. Interestingly, some IRBD recipients have reported that the buy-downs are preferable to rebates.<sup>37</sup> Borrowers are not always aware of all available incentive options, or may find the process of researching, analyzing, and applying for separate rebates, and then waiting for the funds to be delivered, to be too complicated or time-consuming to pursue. IRBDs are a simple way to utilize incentive dollars because they fit seamlessly into an existing loan program and often don’t require the borrower to make a separate application or deal with an additional funding source.

For some programs, however, replacing rebates with IRBDs is not possible as state or other regulations only allow the program to claim deemed savings based on dollars spent from rebate budget pools.

### **Project scope and type**

As described above, some programs offer a buy-down in specific cases. A more targeted deployment of a buy-down, such as by project or borrower type, can support or amplify certain program goals.

One example of a project type that could be specifically incentivized by an IRBD is a comprehensive “whole home” energy retrofit. Comprehensive retrofits can greatly enhance energy savings and GHG reductions since more than 65 percent of building emissions result primarily from space and water heating in existing buildings.<sup>38</sup> Focusing on building envelopes and high-performance windows reduces energy costs regardless of fuel type by effectively creating additional thermal storage and reducing heating and cooling costs while improving overall comfort for residents.<sup>39</sup> Decarbonization projects, such as switching from a gas water heater to an electric heat pump water heater, are another target.

It is with expensive, more complex projects like these that the appeal and impact of low or 0% interest financing can be maximized. Whole home projects can be very expensive, ranging from \$25,000 to \$100,000. Decarbonization measures like heat pumps, and their installation costs, are typically more expensive than their gas counterparts. Decarbonization measures also often require expensive electrical infrastructure upgrades to handle the increased electrical loads. One CPUC study showed that at least 65 percent of existing buildings would need some type of infrastructure upgrade (wiring, plumbing or electrical panel upgrades) to install a heat pump water heater; these upgrades can cost over \$2,000.<sup>40</sup>

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<sup>37</sup> [https://www.energytrust.org/wp-content/uploads/2016/11/SELP\\_Final\\_Report10.pdf](https://www.energytrust.org/wp-content/uploads/2016/11/SELP_Final_Report10.pdf)

<sup>38</sup> [https://www.buildingdecarb.org/uploads/3/0/7/3/30734489/bdc\\_roadmap\\_2\\_12\\_19.pdf](https://www.buildingdecarb.org/uploads/3/0/7/3/30734489/bdc_roadmap_2_12_19.pdf)

<sup>39</sup> <https://www.energy.ca.gov/data-reports/reports/integrated-energy-policy-report/2021-integrated-energy-policy-report>

<sup>40</sup> <https://efiling.energy.ca.gov/GetDocument.aspx?tn=241599>

Some programs have attempted to achieve additional energy savings by requiring that measures be complementary in this way, although as noted previously, this approach requires additional administrative capacity for compliance and enforcement. The Maryland Home Energy Loan Program (MHELP) initially required duct sealing and insulation if a new furnace was purchased as part of the program, but this approach was abandoned after program administrators perceived that it was reducing borrower participation. The MHELP program, and Pennsylvania’s HELP program, instead later opted for a tiered interest rate system, with lower rates when complementary measures are bundled.<sup>41</sup>

### Maximum and minimum loan terms

Programs may also wish to set limits on the length of payback periods for loans utilizing IRBDs. Buy-downs do not always need to cover a loan’s entire term (See the next section, “Borrower Type,” for an example of this principle in action). Shorter loan periods can also reduce the total cost of the IRBD for the program.<sup>42</sup> This approach may be prudent if program funds are limited. However, setting loan term limits can also limit overall efficiency results, as borrowers and lenders may have to adjust the size and scope of the project to meet the borrower’s budgetary or energy saving requirements.

### Borrower type

IRBDs can also be targeted towards particular borrower types. Unlike with most rebates, borrowers’ financial situations are considered during the financing process, making it easier to identify borrowers who may have lower income or otherwise be in need of additional financial assistance. Low- and moderate-income households often struggle with higher energy costs due to occupying less efficient homes and appliances, and being renters. These households tend to also have lower participation rates in energy efficiency programs, especially those requiring higher upfront investment (such as rebates).<sup>43</sup>

One utility interviewed for this paper was at the time considering buy-downs based on borrower need. Thanks to a credit enhancement offered by the utility for its private capital financing partner, every borrower is already able to access a 10-year HVAC loan at 4.99%. Under the additional proposed IRBD program, borrowers who are considered “high need” would receive a 0% buy-down for the entire 10-year loan term, while “medium need” borrowers’ interest rates would be bought down to 0% for the first five years and “low need” borrowers’ rates would be bought down for the first year only.

Borrower need does not have to be limited to financial need, either. Tools like the CalEnviroScreen Tool can be used to identify residents in disadvantaged communities on the basis of pollution burden, population characteristics and socioeconomic factors. According to the 2022 Draft Integrated Energy Policy Report issued by the California Energy Commission (CEC), people of color make up 90% of the population of the top 10% most polluted neighborhoods in California.<sup>44</sup> People in these communities can be more vulnerable to the effects of climate change, such as periods of extreme heat in which air conditioning may be weak.<sup>45</sup> In fact, many census tracts identified as disadvantaged by CalEnviroScreen are in the same geographic regions where the CPUC reports high affordability issues.<sup>46</sup>

On the commercial side, IRBDs can also help drive demand for small business financing, which is a difficult market to serve as the investments don’t always pay for themselves and spare cash for monthly

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<sup>41</sup> <https://www.aceee.org/sites/default/files/publications/researchreports/u115.pdf>

<sup>42</sup> [https://www.njcleanenergy.com/files/file/public\\_comments/Summary%20of%20Proposed%20Changes%205-14-15.pdf](https://www.njcleanenergy.com/files/file/public_comments/Summary%20of%20Proposed%20Changes%205-14-15.pdf)

<sup>43</sup> <https://www.sciencedirect.com/science/article/abs/pii/S0301421519300205>

<sup>44</sup> <https://efiling.energy.ca.gov/GetDocument.aspx?tn=247338>

<sup>45</sup> <https://efiling.energy.ca.gov/GetDocument.aspx?tn=247337>

<sup>46</sup> <https://www.cpuc.ca.gov/-/media/cpuc-website/divisions/energy-division/documents/affordability-proceeding/2020/2020-annual-affordability-report.pdf>

payments can be hard to find. Similar to targeting LMI borrowers, financing programs can also target specific types of commercial customers, such as places of worship or nonprofits.

### **Timing**

The amount of time that an IRBD program is available is important, especially if the goal is to incentivize the development of new projects or when serving larger commercial or public entities. Larger and/or more bureaucratic institutions often need several months or even years to develop and analyze a project plan, gain the appropriate approvals, and obtain funding. If the timeframe is too short, there is a risk that only projects that were already conceived and farther along in planning or development stages may be able to take advantage of it, in which case the IRBD's influence on the stimulation of projects is less likely and more difficult to measure.<sup>47</sup> Lenders and contractors may also be dissuaded from participating in the financing program if IRBD funding runs out too quickly; as investing in marketing efforts often relies on long term incentive availability. However, deadlines can be useful tools for generating demand, and even small or short-term buy-down promotions can be usefully deployed, especially to help spark demand for financing programs struggling to gain traction.

### **Buy-down deployment cadence and infrastructure; lender capacity**

In the early stages of developing an IRBD, financing programs should communicate early and often with participating lenders to understand what experience and concerns they may have. Some smaller lenders may not have the organizational or technological capacity to take on IRBDs, especially more complex configurations that, for example, limit the buy-down to a portion of the loan or loan term.

Financing programs also should consider how buy-down funds will be transmitted to lender partners. Some programs put aside the funds in a separate account to which a lender has access; on a periodic basis (e.g., monthly or even on a project-by-project basis) the lender reports on loan originations using IRBDs and pulls down the necessary buy-down amount from the shared account. This method is reported as preferable by many lenders interviewed for this white paper, as it allows them to transact with clear visibility into the amount of available buy-down funds. One less common approach is for the financing program to provide the buy-down funds directly to the contractor, as a "final payment" representing an amount the lender typically holds back from the contractor until the project is complete. This method would only work for projects that include pre-funding for contractors, meaning that the contractor is partially paid for their work by the customer's lender before installation is complete.

Another method is for buy-down funds to be transmitted to the lender in alignment with each customer's monthly remittance. This method can protect limited cash reserves by spreading out the costs of each IRBD over time, allowing more buy-downs to be deployed simultaneously. It should be noted, however, that this method is not common or popular amongst private capital providers interviewed for this paper. One interviewee acknowledged that this could be done, but that it is not preferred and would be administratively burdensome to reconcile each payment and corresponding buy-down portion every month. Another lender concluded it would not be possible for them to participate in a program taking this approach, as they need the entire buy-down amount attached to the loan in order to sell the loan on the secondary market shortly after origination.

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<sup>47</sup> [https://www.energytrust.org/wp-content/uploads/2016/11/SELP\\_Final\\_Report10.pdf](https://www.energytrust.org/wp-content/uploads/2016/11/SELP_Final_Report10.pdf)

## Example loans utilizing IRBDs

### Project type: residential “whole home” decarbonization (credit enhancement + IRBD)

In this scenario, the homeowner is doing a relatively significant upgrade with HVAC and building envelope measures. The financing program already offers participating lenders a credit enhancement in the form of a loan loss reserve, which incentivizes the lender to offer lower interest rates and longer payback periods. Even with the credit enhancement, the borrower enjoys additional benefits with the IRBD, saving more than \$3,000 in interest.

Project	
Heat pump water heater (55 gallon) <i>Gas to electric, includes relocation to garage</i>	\$4,000
Unitary heat pump (18 SEER)	\$10,000
Attic insulation	\$2,000
Air and duct sealing	\$1,500
Electrical panel upgrade	\$2,000
Rebates (based on TECH Clean California 2022 incentive amounts)	-\$4,100
<b>TOTAL</b>	<b>\$15,400</b>

Financing Options			
	Private consumer loan	Private capital + energy efficiency financing program + credit enhancement	Private capital + energy efficiency financing program + credit enhancement + IRBD
<b>Interest rate</b>	10.7%	4.4% <i>(interest rates reduced due to credit enhancement provided by program partner)</i>	0% <i>*bought down from 4.4% (interest rates reduced due to credit enhancement provided by program partner)</i>
<b>Payback period</b>	60 months	120 months <i>*extended payback period due to credit enhancement provided by program partner</i>	120 months <i>*extended payback period due to credit enhancement provided by program partner</i>
<b>Up front cost</b>	\$0	\$0	\$0
<b>Monthly payment</b>	<b>\$332/mo</b>	<b>\$158/mo</b>	<b>\$128/mo</b>
<b>Borrower’s total payment</b>	<b>\$19,952</b> <i>\$4,552 total interest paid</i>	<b>\$19,063</b> <i>\$3,663 total interest paid</i>	<b>\$15,400</b> <i>\$0 in total interest paid \$3,663 total interest saved w IRBD</i>
<b>Program’s IRBD Cost</b>	NA	NA	<b>\$2,959</b>



## Project type: residential heat pump upgrade (different buy-down amounts based on project and borrower types)

Two homeowners are each switching to an electric heat pump. One homeowner is considered high-need due to income. In this scenario, the financing program buys interest rates down to 2.99% for single measure loans, and 0% for high-need borrowers. There is no credit enhancement offered by this program. No private consumer loan is offered as an example because the provided base interest-rate scenario (pre-IRBD) represents the same effect.

Even though the monthly payment difference is negligible between the single-measure borrower and the high-need borrower, the high-need borrower finds additional benefits by saving just over \$3,000 in interest payments over the life of the loan. Though the financing program must bear the higher interest payment cost, they still see savings in not having to pay the full \$9,000 for directly installing the heat pump.

Project	
Unitary heat pump (18 SEER)	\$10,000
Rebates (based on TECH Clean California 2022 incentive amounts)	-\$1,000
<b>TOTAL</b>	<b>\$9,000</b>

Financing Options		
	Energy efficiency financing program + private capital + "single-measure" IRBD	Energy efficiency financing program + private capital + "high-need borrower" IRBD
<b>Interest rate</b>	2.99% <i>*bought down from 7.99%</i>	0% <i>*bought down from 12.99%</i>
<b>Payback period</b>	60 months	60 months
<b>Up front cost</b>	\$0	\$0
<b>Monthly payment</b>	<b>\$162/mo</b> <i>*would be \$182/mo without IRBD</i>	<b>\$150/mo</b> <i>*would be \$204/mo without IRBD</i>
<b>Borrower's total payment</b>	<b>\$9,701</b> <i>\$701 total interest paid</i> <i>\$1,246 total interest saved w IRBD</i>	<b>\$9,000</b> <i>\$0 total interest paid</i> <i>\$3,284 total interest saved w IRBD</i>
<b>Program's IRBD Cost</b>	<b>\$1,024</b>	<b>\$2,406</b>

### Project type: low-income residential borrower purchasing energy efficient appliance

In this example, a "high need" renter is purchasing an efficient heat pump dryer appliance. While the monthly payment cost savings are negligible between the bought-down loan's interest rate and the original private loan, the borrower may be more likely to purchase the efficient product due to the low or \$0 upfront cost that financing provides, which rebates cannot on their own. Over \$300 in interest savings can also be impactful for this borrower.

Project	
Heat pump dryer	\$1,249
<b>TOTAL</b>	<b>\$1,249</b>

Financing Options		
	Private consumer loan	Energy efficiency financing program + private capital + "high-need borrower" IRBD
<b>Interest rate</b>	9.99%	0%
<b>Payback period</b>	60 months	60 months
<b>Up front cost</b>	\$0	\$0
<b>Monthly payment</b>	<b>\$27/mo</b>	<b>\$21/mo</b>
<b>Borrower's total payment</b>	<b>\$1,591</b> <i>\$342 total interest paid</i>	<b>\$1,249</b> <i>\$0 total interest paid</i>
<b>Program's IRBD Cost</b>	NA	<b>\$269</b>

## Project type: small business HVAC and lighting upgrade

In this scenario, a small business owner is updating existing HVAC and lighting systems with more efficient versions. There is no credit enhancement offered by the financing program in this scenario; only the IRBD.

In this case, even a 2% buy-down is enough to bring the monthly payment down, and most importantly provide significant savings in overall interest paid.

Project	
3 rooftop unit/package HVAC systems	\$26,350
LED lighting fixtures	\$8,980
Rebate (based on PG&E 2022 incentive amounts)	-\$1,350
<b>TOTAL</b>	<b>\$33,980</b>

Financing Options		
	Private commercial loan	Energy efficiency financing program + private capital + IRBD
<b>Interest rate</b>	8.50%	5.05% <i>*after buy-down from 8.50%</i>
<b>Payback period</b>	84 months	84 months
<b>Up front cost</b>	\$0	\$0
<b>Monthly payment</b>	<b>\$538/mo</b>	<b>\$481/mo</b>
<b>Borrower's total payment</b>	<b>\$45,202</b> <i>\$11,222 total interest paid</i>	<b>\$40,410</b> <i>\$6,430 total interest paid</i> <i>\$4,793 total interest saved w IRBD</i>
<b>Program's IRBD Cost</b>	<b>NA</b>	<b>\$3,603</b>

## Project type: affordable multifamily property “whole building” decarbonization

In this scenario, a master-metered affordable multifamily property is decarbonizing. The 0% interest rate reduces the monthly loan amount and saves the property \$14,000 in interest. As affordable multifamily properties typically operate within very limited margins and debt structures, significant savings can mean the difference between being able to move forward with a project or not.

The cost of the buy-down, at nearly \$11,000, is significant.

Project	
Central heat pump water heater	\$37,000
Electrical panel upgrade	\$6,000
20 unitary wall/ceiling heat pumps	\$21,000
20 Electric stoves	\$20,000
Rebates (based on TECH Clean California 2022 incentive amounts)	-\$34,000
<b>TOTAL</b>	<b>\$50,000</b>

Financing Options		
	Private commercial loan	Energy efficiency financing program + private capital + IRBD
<b>Interest rate</b>	8.50%	0% <i>*after buy-down</i>
<b>Payback period</b>	72 months	72 months
<b>Up front cost</b>	\$0	\$0
<b>Monthly payment</b>	<b>\$888/mo</b>	<b>\$694/mo</b>
<b>Borrower’s total payment</b>	<b>\$64,002</b> <i>\$14,002 total interest paid</i>	<b>\$50,000</b> <i>\$0 total interest paid</i> <i>\$14,002 total interest saved w IRBD</i>
<b>Program’s IRBD Cost</b>	<b>NA</b>	<b>\$10,939</b>

## Appendix

### Examples: National Landscape

Below are examples of how other energy efficiency financing programs are utilizing IRBDs for energy efficiency or other energy upgrade-related projects.

Implementing organization(s)	National Energy Improvement Fund & Atlantic City Electric <a href="#">Website</a>
Financing offer with IRBD	<p><b><u>Residential</u></b> Minimum loan \$2,500, maximum loan \$15,000. Improvements must qualify for rebates. Only eligible for qualifying energy efficiency measures. 0% for 3, 5 or 7 years.</p>
Geographic area served	Borrower must be an Atlantic City Electric utility account holder.

Implementing organization(s)	National Energy Improvement Fund & First Energy Jersey Central Power & Light <a href="#">Website</a>
Financing offer with IRBD	<p><b><u>Residential: HVAC and Water Heating Equipment</u></b> Minimum loan \$2,500, maximum loan \$15,000. 0% for up to 5 years and up to 7 years for low to moderate income customers. Rebate eligible.</p> <p><b><u>Multifamily: Engineered Solutions</u></b> Minimum loan \$2,500, maximum loan \$2,000/unit, up to \$250,000 per project with 40 units or less. 0% for up to 5 years and up to 10 years for low to moderate income customers/buildings. Rebate eligible.</p> <p><b><u>Commercial: Prescriptive and Custom – Equipment and/or Building Improvements</u></b> Minimum loan \$2,500, maximum loan \$150,000 for Prescriptive and \$250,000 for Custom projects. 0% for up to 5 years. Rebate eligible.</p>
Geographic area served	Borrower(s) must be the First Energy Jersey Central Power & Light utility account holder.

Implementing organization(s)	National Energy Improvement Fund & Eversource Energy <a href="#">Website</a>
Financing offer with IRBD	<p><b><u>Small business and Municipal</u></b> 0% for projects up to \$100,000; below-market rate for projects above \$100,000. 12 to 48 months. Rebate eligible.</p> <p><b><u>Commercial and Industrial</u></b> 1.99% for comprehensive/multi-measure projects or 2.99% for single measure projects up to \$100,000; below-market rate for projects above \$100,000. Up to 60 months. Rebate eligible.</p>
Geographic area served	Customers in Connecticut receiving an Eversource or AVANGRID rebate through Energive CT Energy Efficiency Programs.

Implementing organization(s)	Efficiency Vermont (an energy efficiency utility) - Home Energy Loan <a href="#">Website</a>																
Financing offer with IRBD	<p><b><u>Residential</u></b> Varying interest rates available for borrowers based on household income and the loan term:</p> <table border="1" data-bbox="621 1251 1414 1497"> <thead> <tr> <th data-bbox="621 1251 821 1297">Income</th> <th data-bbox="821 1251 1019 1297">≤ 5 years</th> <th data-bbox="1019 1251 1218 1297">5 – 10 years</th> <th data-bbox="1218 1251 1414 1297">10 – 15 years</th> </tr> </thead> <tbody> <tr> <td data-bbox="621 1297 821 1352">&lt;\$60,000</td> <td data-bbox="821 1297 1019 1352">0%</td> <td data-bbox="1019 1297 1218 1352">1.99%</td> <td data-bbox="1218 1297 1414 1352">2.99%</td> </tr> <tr> <td data-bbox="621 1352 821 1444">\$60,000 - \$90,000</td> <td data-bbox="821 1352 1019 1444">0%</td> <td data-bbox="1019 1352 1218 1444">2.99%</td> <td data-bbox="1218 1352 1414 1444">3.99%</td> </tr> <tr> <td data-bbox="621 1444 821 1497">&gt;\$90,000</td> <td data-bbox="821 1444 1019 1497">4.99%</td> <td data-bbox="1019 1444 1218 1497">5.99%</td> <td data-bbox="1218 1444 1414 1497">6.99%</td> </tr> </tbody> </table> <p>Maximum 15 years.</p>	Income	≤ 5 years	5 – 10 years	10 – 15 years	<\$60,000	0%	1.99%	2.99%	\$60,000 - \$90,000	0%	2.99%	3.99%	>\$90,000	4.99%	5.99%	6.99%
Income	≤ 5 years	5 – 10 years	10 – 15 years														
<\$60,000	0%	1.99%	2.99%														
\$60,000 - \$90,000	0%	2.99%	3.99%														
>\$90,000	4.99%	5.99%	6.99%														
Geographic area served	Vermont residents (Vermont Gas customers only eligible for electric appliances and heat pump heating and cooling systems).																