



P.O. Box 600
Rosemead, CA
91771-0001
www.sce.com

Your electricity bill

JOHN A DOE / Page 1 of 4

For billing and service inquiries call 1-800-684-8123,

Date bill prepared: Feb 6 '16

Customer account 2-04-109-1462
JOHN A DOE

Service account 3-034-2829-67
JOHN A DOE
5615 ELM STREET
MONTEREY PARK, CA 91754

Rotating outage Group X999

PAST DUE

Your account summary

Amount of your last bill	\$25.79
Past due amount	\$25.79
Your new charges	\$51.64
Total amount you owe	\$77.43

Your bill includes a past due balance.

To avoid disconnection of your utility service, please pay the past due amount of \$25.79 on or before Feb 25 '16. For assistance or to make a payment, please call Customer Service at 1-800-950-2356. If you are having difficulty paying your bill by the due date, please contact us to discuss an extension that will work with your income schedule. For more information on programs that can help you pay your bill, go to www.sce.com/billhelper.

You Received a California Climate Credit

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Compare the electricity you are using

For meter 222011-999999 from Dec 29 '15 to Jan 28 '16
Total electricity you used this month in kWh

330

Your next billing cycle will end on or about Jan 28 '16.

(14-574)

Tear here

Please return the payment stub below with your payment and make your check payable to Southern California Edison. If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

Tear here



Customer account 2-04-109-1462
Please write this number on your check. Make your check payable to Southern California Edison.

Past due charges - pay by Feb 25 '16	\$25.79
New charges - pay by Feb 25 '16	\$51.64
Total amount you owe	\$77.43

Amount enclosed \$

STMT 02062016 P1

JOHN A DOE
5615 ELM STREET
MONTEREY PARK, CA 91754-4217

P.O. BOX 600
ROSEMEAD, CA 91771-0001

04 109 1462 00000020 000002579000005164000007743

Contact Information

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Account Balance & Extensions	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Electric Industry Restructuring	1-800-799-4723
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence: Southern California Edison (SCE)
P. O. Box 6400, Rancho Cucamonga, CA 91729-6400

Important information

Rotating outages

A rotating outage is a controlled electric outage that lasts approximately one hour for a group of circuits, which is used during electric system emergency conditions to avoid widespread or uncontrolled blackouts. Each SCE customer is assigned a rotating outage group, shown on the upper part of the SCE bill. If your rotating outage group begins with the letters A, M, R, S, or X, you are subject to rotating outages. If it begins with N or Exempt, you are not. Your rotating outage group may change at any time. For more information, and to see which rotating outage groups are likely to be called in the event of a system emergency, visit www.sce.com or call 1-800-655-4555.

Options for paying your bill

On-line	www.sce.com or Electronic Fund Transfer		
Mail-in	Check or Money order		
In Person	Authorized payment locations	1-800-747-8908	
Phone	QuickCheck	1-800-950-2356	
	Credit Card-Visa/MasterCard*	1-800-254-4123	
	Debit Card-ACCEL/NYCE/Pulse/Star*	1-800-254-4123	

*The Credit/Debit card payment options are not available for payment of commercial services or security deposits for commercial services.

You may call us for electronic payment options, to make payment arrangements, or for information on agencies to assist you in bill payment. If service has been disconnected, on the day of the service reconnection, be sure all appliances and other electric devices are turned off. For additional home safety tips, visit www.sce.com/safety or you may call SCE Customer Service at 1-800-655-4555.

Past due bills

Your bill was prepared on February 6, 2016. Your bill is due when you receive it and becomes past due 19 days after the date the bill was prepared. You will have 15 days at your new address to pay a bill from a prior address before your service will be terminated. SCE does not terminate residential service for non-payment of bills for other classes of service. Termination of electric service requires a Service Connection charge. If you are a residential customer, and claim an inability to pay and payment arrangements have not been extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission (CPUC).

Rules and rates

SCE's rules and rates are available in full at www.sce.com or upon request.

Late Payment Charge (LPC)

A late payment charge of 0.8% will be applied to the total unpaid balance on your account if full payment is not received by the due date on this bill (except for CARE and state agency accounts).

Disputed bills

If you think your bill is incorrect, call us and speak with a customer service representative, or if necessary, with a manager. If you feel unsatisfied with the result of such discussion(s), contact the CPUC, Consumer Affairs Branch by mail at: 505 Van Ness, Room 2003, San Francisco, CA 94102; or at: www.cpuc.ca.gov, 1-800-649-7570, TTY: 1-800-229-6846. Include a copy of your bill, why you believe SCE did not follow its rules and rates, and a check or money order made out to the CPUC for the disputed amount. You must pay the disputed amount, or send it to the CPUC, before the past-due date to avoid disconnection. The CPUC accepts payment only for matters relating directly to bill accuracy. While the CPUC is investigating your complaint, you must pay any new SCE bills that become due.

Electronic Fund Transfers (EFT)

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment. You will not receive your check back from your financial institution, but the transaction will appear on your financial institution statement. If you do not wish to authorize an electronic fund transfer, please call the 800 number on the front of your bill.

Definitions

- DWR Bond Charge: Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power for customers during the energy crisis are being repaid through this charge.
- SCE Generation: These charges recover energy procurement and generation costs for that portion of your energy provided by SCE. Beginning April 11, 2010, pursuant to CPUC Decision 10-03-022, Direct Access (DA) is again open to all non-residential customers, subject to annual limits during a four year phase-in period, and absolute limits following the phase-in. All residential customers currently returning to Bundled Service may not elect to return to DA service.
- CA Climate Credit: Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 2-04-109-1462

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 2-04-109-1462

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

Every Month One Month only

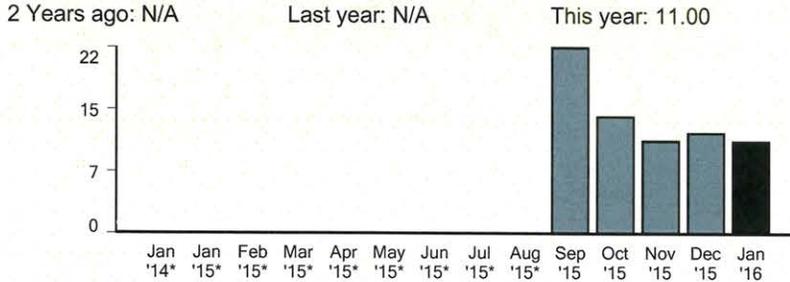
Add this amount for EAF \$ _____

Every Month One Month only

Select one box only and sign below for EAF:



Your daily average electricity usage (kWh)



* No data available

Details of your new charges

Your rate: DOMESTIC

Billing period: Dec 29 '15 to Jan 28 '16 (30 days)

Delivery charges

Basic charge	30 days x \$0.03100	\$0.93
Energy-Winter		
Tier 1 (within baseline)	330 kWh x \$0.05346	\$17.64
DWR bond charge	330 kWh x \$0.00526	\$1.74

Your Delivery charges include:

- \$4.05 transmission charges
- \$26.35 distribution charges
- \$0.09 nuclear decommissioning charges
- -\$17.69 conservation incentive adjustment
- \$2.45 public purpose programs charge
- \$3.25 new system generation charge

Generation charges

<i>DWR</i>		
DWR energy credit	330 kWh x -\$0.00172	-\$0.57
<i>SCE</i>		
Energy-Winter		
Tier 1 (within baseline)	330 kWh x \$0.09183	\$30.30

Your Generation charges include:

- -\$0.64 competition transition charge

Subtotal of your new charges		\$50.04
Beaumont UUT	\$50.04 x 3.00000%	\$1.50
State tax	330 kWh x \$0.00029	\$0.10

Your new charges **\$51.64**

Your overall energy charges include:

- \$0.45 franchise fees

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 330.0 kWh

Average cost per kilowatt hour			
Tier 1	Tier 2	Tier 3	Tier 4
\$0.15	\$0.19	\$0.26	\$0.42

330
kWh

Understanding Your Bill...
Your usage for this billing period falls in the first tier. Energy usage is based upon a tiered structure. For most customers, the price you pay per kilowatt hour increases as you use more energy. The average cost per kilowatt hour (kWh) figures in the chart to the left are based on averages. Actual prices may vary. For more information visit www.sce.com/tier.

Things you should know

ELECTRIC DEFERRED REFUND...

SCE customers of record on 1/1/2000, who were also SCE customers during 1999, are eligible for a one-time Electric Deferred Refund based on their 1999 electric use. Your refund appears as a credit on this bill and is due to refunds and revenue-sharing amounts ordered by the California Public Utilities Commission.

ELECTRIC DEFERRED REFUND...

SCE customers of record on 1/1/2001, who were also SCE customers during 2000, are eligible for a one-time Electric Deferred Refund credit based on their 2000 electric use. Your refund appears as a credit on this bill.

ELECTRIC DEFERRED REFUND...

SCE customers of record on 1/1/2002, who were also SCE customers during 2001, are eligible for a one-time Electric Deferred Refund credit based on their 2001 electric use. Your refund appears as a credit on this bill.

ELECTRIC DEFERRED REFUND...

SCE customers of record on 1/1/2003, who were also SCE customers during 2002, are eligible for a one-time Electric Deferred Refund credit based on their 2002 electric use. Your refund appears as a credit on this bill.

DEPARTMENT OF WATER RESOURCES CREDIT

The California Public Utilities Commission has ordered this one-time credit because of reduced Department of Water Resources costs associated with the energy crisis.

ELECTRIC DEFERRED REFUND

Southern California Edison customers in 2003, who were still the customer of record on 1/1/04, are eligible for a one-time Electric Deferred Refund credit. This credit is because of lower fuel costs last year.