# CHFFA HELP II LOAN PROGRAM EXECUTIVE SUMMARY

**Applicant:** Operation Samahan, Inc. ("OS") **Amount Requested:** \$222,000

2835 Highland Ave., Suite B National City, CA 91950

**Requested Loan Term:** 5-year fixed (equipment) 15-year fixed (renovation)

San Diego County Authority Meeting Date: October 31, 2013

**Resolution Number:** HII-283

**Project Site:** 2835 Highland Ave., National City, CA (San Diego County) **Facility Type:** Community Clinic, Federally Qualified Health Center Look-Alike

**Eligibility:** Government Code Section 15432(d)(6)

**Prior HELP II Borrower:** Yes - combined outstanding balance of \$679,471 and borrower is current.

**Background:** OS was founded and incorporated as a nonprofit California corporation in 1973 to help alleviate the health and social problems of the minority and economically disadvantaged communities of San Diego County. OS operates six clinics in National City, Mira Mesa, and Rancho Penasquitos, CA. Services include primary health care, dental care, pediatrics and perinatal care, women's health, behavioral health, social services and health education.

**Uses of Loan Proceeds:** OS is requesting two HELP II loans to finance the renovation of an existing facility to accommodate a growing number of prenatal patients and to increase capacity for its intended pediatric care program by increasing the number of medical exam rooms from three to seven. In addition, OS plans to use some of the loan proceeds to equip the remodeled space.

#### **Financing Structure:**

- 5-year fixed rate for equipment; 60 equal monthly payments of approximately \$665 (annual payments of \$7,978).
- UCC-1 lien on equipment purchased.
- 15-year fixed rate for renovation; 180 equal monthly payments of approximately \$1,278 (annual payments of \$15,331).
- Corporate gross revenue pledge.
- Second lien position (behind existing CHFFA HELP II Loan) on property located 2835 Highland Ave, National City, CA (San Diego County).
- Executed construction contract acceptable to the Authority.
- A current appraisal of the collateralized property acceptable to the Authority.
- Loan to value ratio not to exceed 95% (estimated combined loan to value ratio is 46%).

**Financial Overview:** OS' income statement appears to exhibit fluctuating operating results during the review period while the balance sheet appears solid with a strong debt service coverage ratio and growing net assets. The proforma debt service coverage ratio for the proposed HELP II loan appears to be a strong 5.58x.

<b>Estimated Sources of Fund</b>	<u>s:</u>		<b>Estimated Uses of Funds:</b>	
HELP II Loan	\$	222,000	Renovation	\$ 140,400
Borrower Funds		17,370	Other costs	54,195
			Equipment	37,000
			Financing costs	7,775
<b>Total Estimated Sources</b>	\$	239,370	<b>Total Estimated Uses</b>	\$ 239,370

**Due Diligence:** Staff has received and reviewed the Eligibility, Legal Review, Religious Due Diligence, Savings Pass Through and Community Service Requirement documentation. All documentation satisfies the Authority's requirements.

Parties of Interest: Chicago Title Company; Matalon Architecture Planning, Inc.; and Jacor Construction.

**Staff Recommendation:** Staff recommends approval of Resolution Number HII-283 for Operation Samahan, Inc. for two loans totaling an amount not to exceed \$222,000 for a term not to exceed 5 years for equipment and 15 years for renovation, and contingent upon financing terms acceptable to the Authority. Macias Gini & O'Connell, LLP, the Authority's financial analyst, concurs with the Authority's staff recommendations.

**I. PURPOSE OF FINANCING:** OS is embarking on an overall plan to meet its growing demand for services by renovating its existing facility to provide additional space for its expanding number of prenatal patients and to increase capacity for its intended pediatric care program.

The financing of the proposed HELP II loan will consist of two separate loans, one for the renovation project and one for the equipment, which may have separate closing dates.

Expansion and renovation \$140,400

OS plans to reconfigure 1,500 square feet of existing space owned and operate by OS which will add three medical exam rooms, one treatment room, two offices, a data and IT room, one bathroom, and a reception/waiting area. This expansion will transform the three-medical exam rooms and the three-dental operatory facility into a seven-medical room and a three-dental operatory clinic. The expansion will allow OS to expand its capacity from 4,120 patient visits per year to 8,240 patient visits per year located at OS' 2835 Highland Avenue, National City, CA. OS anticipates beginning the project in January 2014 with an estimated completion date of August 2014.

The HELP II loan will be secured by OS' real property located at 2835 Highland Ave., National City, CA 91950, which according to management, has an estimated current fair market value of \$1.2 million. This property is already secured by the existing HELP II 2012 loan with a current loan balance \$321,882, in the first lien position. Thus, the proposed HELP II loan will be in a second lien position. The proposed HELP II loan combined with the existing HELP II 2012 loan will lead to a combined loan to value ratio of roughly 46%. OS is in the processes of having the property appraised and will submit an appraisal acceptable to the Authority prior to closing.

According to the OS management, the contractor will pay prevailing wage for the project and comply with the requirements of the California Environmental Quality Act, if applicable.

Estimated Uses of Funds

Other costs		54,195
Architectural fees	\$28,080	
Permit, testing, and inspection fees	8,425	
Contingency	<u>17,690</u>	
Purchase equipment		37,000
OS plans to purchase various medical and office equipment to	furnish its renovated	
facility. The equipment consists of medical equipment such as e	xam tables, vital sign	
monitor, defibrillator, EKG, mini-generator, power table, sterilize	•	
equipment consisting of both hardware and software, and non-med	ical equipment which	
includes furniture and chairs.		
Financing Costs		7,775
Authority Fee	\$2,775	
Title and escrow	5,000	

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\$239,370

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# II. FINANCIAL STATEMENTS AND ANALYSIS

# Operation Samahan, Inc. Statements of Operations (Unrestricted)

	Period Ending June 30,					
	2013		2012			2011
Unrestricted support and revenue:						
Contributions and fundraising	\$	6,332	\$	11,519	\$	27,426
Interest revenue		3,009		157		3,677
Grants and contracts		834,794		385,307		318,594
Third party billing*		6,516,420		4,781,650		5,054,152
Patient medical fees		345,807		428,014		530,899
Other income		45,492		118,786		164,115
Total unrestricted support and revenue	\$	7,751,854	\$	5,725,433	\$	6,098,863
Expenses:						
Program services:						
Salary, wages & benefits	\$	4,383,804	\$	3,807,613	\$	3,434,084
Bad debt		832,192		330,390		11,472
Consulting		437,629		522,498		574,265
Other		273,785		289,800		206,934
Clinic supplies		232,013		167,094		190,446
Rent		212,840		195,050		150,204
Outside lab services		123,304		75,958		85,321
Depreciation		105,732		100,558		98,960
Outside services - other		97,739		30,957		68,065
Telephone		80,691		68,496		71,991
Utilities		58,012		62,306		51,646
Insurance		54,836		79,879		62,363
Equipment lease		43,672		52,328		61,725
Office supplies		40,510		24,594		32,708
Interest expense		17,807		49,366		46,654
Computer accessories		14,966		12,718		63,822
Total program expenses		7,009,532		5,869,605		5,210,660
Changes in unrestricted net assets		742,322		(144,172)		888,203
Unrestricted net assets at beginning of year		2,745,878		2,890,050		2,001,847
Unrestricted net assets end of year	\$	3,488,200	\$	2,745,878	\$	2,890,050

# \*Third Party Billing for FYE June 30, 2012

Payor Source	<b>Percent</b>
Medi-Cal	61.0
Uninsured	26.0
Medicare	10.0
Other (County, State insurance)	2.0
Private insurance	1.0
Total	100.0

# (INTENTIONALLY LEFT BLANK)

### Operation Samahan, Inc. Balance Sheet

	_	Period Ending June 30,				
	•		2013		2012	2011
ASSETS	•					
Current assets:						
Cash		\$	1,379,626	\$	1,248,575	\$ 1,525,464
Contract receivables			857,920		661,766	487,923
Prepaid expenses			48,298		48,629	32,215
Other assets	_		69,710		39,501	 35,077
Total current assets	-		2,355,554		1,998,471	 2,080,679
Property and equipment:						
Land & building			225,416		225,416	225,416
Office equipment			261,004		216,365	198,548
Medical equipment			296,146		296,145	296,145
Building expansion project			938,973		938,973	938,973
Building improvements/fixtures			32,210		30,800	19,776
Office complex			742,672		739,775	739,775
Leasehold improvements			435,913		61,063	61,063
Depreciation			(941,112)		(835,377)	(734,930)
Total property and equipment	-		1,991,222		1,673,160	1,744,766
Total assets		\$	4,346,776	\$	3,671,631	\$ 3,825,445
LIABILITIES AND NET ASSETS						
Liabilities:						
Accounts payable			20,478		12,091	5,061
Accrued vacation			135,601		120,388	115,300
Deferred revenue			24,300		-	-
Mortgage loan payable, current portion			50,903		114,092	81,165
Total current liabilities	•		231,282		246,571	201,526
Mortgage loan payable, less current portion	1		627,294		679,182	733,869
Total liabilities	•		858,576		925,753	935,395
Net assets			3,488,200		2,745,878	2,890,050
Total liabilities and net assets	=	\$	4,346,776	\$	3,671,631	\$ 3,825,445
Financial Ratios:						
Pro	oforma	(a)				
<u>FYE Ju</u>	<u>ıne 30,</u>	201	<u>3</u>			
Debt Service Coverage - Operating (x)	5.58		6.56		0.04	8.72
Debt to Unrestricted Net Assets (x)	0.27		0.19		0.29	0.28
Margin (%)			9.58		(2.52)	14.56
Current Ratio (x)			10.18		8.11	10.32
(a) Recalculates FY 2013 audited results to include to	the imp	act of	this proposed f	financin		

#### **Financial Discussion – Statement of Activities (Income Statement)**

# OS' income statement appears to exhibit fluctuating operating results during the review period.

During the review period, OS appears to exhibit fluctuating operating results from \$888,203 in FY 2011 to a negative \$144,172 in FY 2012 and rebounding to a strong \$743,322 in FY 2013. According to OS' management, the decline in revenue in FY 2012 was largely due to the clinic transitioning to an electronic medical record system, which decreased provider productivity despite an increased demand for services. OS' strategy to improve operating margins was to streamline operational expenses, subcontract staff and personnel and develop a realistic and manageable budget per clinic, including assigning a compliance officer to oversee budget requirements.

#### Particular Facts to Note:

- OS appears to have experienced a 35% increase in revenues from \$5.7 million in FY 2012 to \$7.7 million in FY 2013. This increase in revenues is mostly attributed to a sharp increase in third party billing and an influx of renewed and new grants, according to OS' management. The third party billing increased as a result of an enhanced reimbursement rate received from the federal government after a federal audited cost report. In addition, the opening of two satellite clinics increased OS' utilization rate. The new satellite clinics are located in National City and Rancho Penasquitos, CA.
- According to OS' management, the 17% increase in salary, wages and benefits from approximately \$3.4 million in FY 2011 to approximately \$4 million in FY 2013 was due to OS' effort to adjust salaries of its employees based on salary comparison with other Federally Qualified Health Centers in order to be competitive and retain staff. OS also increased the number of staff and providers to accommodate the growing demand for its services.
- Bad debt increased from \$11,472 in FY 2011 to \$832,192 in FY 2013 due to the implementation of a new billing system, which resulted in a disruption of collectibles in FY 2012 and FY 2013, according to OS' management. In addition, the clinic has been serving an increasing number of patients who have chronic medical needs and are unable to pay for services. Currently, OS plans to seek grants and private donations to pay for the uninsured and develop policies and procedures to effectively collect payments from clients.

#### **Financial Discussion – Statement of Financial Position (Balance Sheet)**

OS' balance sheet appears to be financially healthy, with a debt service coverage ratio of 6.56x in FY 2013.

With the proposed financing, OS' proforma debt service coverage ratio appears to be a solid 5.58x, suggesting OS has the capacity to meet its new debt obligations. During FY 2013, OS exhibited solid liquidity with a 10.18x current ratio and was supported by significant cash of approximately \$1.4 million, an average of 73 days cash on hand, well above the health industry target of 30 days.

#### *Important Facts to Note:*

• OS carries minimal long term debt with debt to unrestricted net assets of 0.27x, which indicates OS is not highly leveraged. As of June 30, 2013, the outstanding long term debt is two existing HELP II loans, one with an outstanding balance of \$357,589 originated in FY 2008 and the other, with an outstanding balance of \$321,882 originated in FY 2012. Upon approval, OS will have a combined outstanding balance of no more than \$902,000 in HELP II loans.

# **EXHIBIT 1**

# Clients Served/ (Patient Visits) Fiscal Year Ended June 30

	2013	2012	2011
Totals	23,543 / (68,828)	21,403 / (62,571)	20,712 / (62,417)

# **EXHIBIT 2**

## **OUTSTANDING DEBT**

Date Issued	Original Amount	Outs	Amount standing (a) of June 30, 2013	Estimated Amount Outstanding after Proposed Financing		
-EXISTING LONG-TERM DEBT:						
CHFFA, HELP II Loan 2008	\$ 500,000	\$	351,449	\$	357,589	
CHFFA, HELP II Loan 2012	350,000		326,695		321,882	
- PROPOSED NEW DEBT:						
CHFFA, HELP II Loan					222,000	
- TOTAL DEBT		\$	678,144	\$	901,471	

 $<sup>(</sup>a) \ Includes \ current \ portion \ of \ long-term \ debt.$ 

#### **EXHIBIT 3**

#### **BACKGROUND AND LICENSURE**

### **Background**

OS was founded and incorporated as a nonprofit California corporation in 1973 to help alleviate the health and social problems of the minority and economically disadvantaged communities of San Diego County. OS operates three stand-alone clinics and three satellite clinics in National City, Mira Mesa, and Rancho Penasquitos, CA.

OS' mission is to promote better health and living conditions for all members of the community particularly among the indigent, low-income, uninsured and underserved individuals and families, by providing high quality, affordable and culturally accessible primary health care, health promotion and education, and multi-faceted social services.

Support for OS' mission comes from private paying clients, state and federal reimbursements, private and community foundations, companies who believe in giving back to the community and they provide yearly direct health services to 21,000 individuals, with outreach and education to at least 8,000 people during public neighborhood events.

#### **Licensure, Certification and Accreditation**

OS is licensed by the State of California Department of Public Health as a community clinic, and is also licensed to provide dental services at the project site facility in National City, CA.

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#### CALIFORNIA HEALTH FACILITIES FINANCING AUTHORITY

## The HELP II Loan Program

#### **Resolution Number HII-283**

# RESOLUTION APPROVING EXECUTION AND DELIVERY OF HELP II LOAN PROGRAM AGREEMENTS WITH CERTAIN PARTICIPATING HEALTH INSTITUTIONS

WHEREAS, the California Health Facilities Financing Authority (the "Authority"), a public instrumentality of the State of California, is authorized by the provisions of the California Health Facilities Financing Authority Act (the "Act") to provide secured or unsecured loans to participating health institutions to refinance existing debt and finance the acquisition, construction, expansion, remodeling, renovation, improvement, furnishing, or equipping of a health facility;

WHEREAS, the Authority established the HELP II Loan Program (the "Program") to provide loans to participating health institutions as authorized by the Act;

WHEREAS, **Operation Samahan, Inc.** (the "Borrower"), a California nonprofit corporation and participating health institution, has applied to the Authority for two loans through the Program, and the application has been reviewed by the staff of the Authority; and

WHEREAS, approval of the loans by the Authority is now sought;

NOW THEREFORE BE IT RESOLVED by the California Health Facilities Financing Authority, as follows:

<u>Section 1.</u> Pursuant to the Act, the Authority approves two loans to the Borrower, which may have separate closing dates, in an amount not to exceed \$222,000 for a term not to exceed 15 years (5 years for equipment; 15 years for renovation) for the purpose described in the application filed with the Authority (the "Project"), but solely to the extent there are available proceeds of the Program, as determined pursuant and subject to Section 2 hereof. This approval is further contingent upon the following conditions:

- 1. One 5-year fixed rate loan for equipment;
- 2. One 15-year fixed rate loan for renovations;
- 3. UCC-1 lien on equipment;
- 4. Corporate gross revenue pledge;
- 5. Second lien position (behind existing CHFFA HELP II loan) on property located at 2835 Highland Ave., National City, CA (San Diego County) for the loan for renovation;
- 6. Verification of Borrower's funds to close escrow;

- 7. Executed construction contract acceptable to the Authority;
- 8. Adequate assurance that the licensing application for the renovated location has been submitted to the appropriate agency;
- 9. Proof of licensing shall be provided to the Authority within 90 days after the completion of construction;
- 10. Combined loan to value ratio not to exceed 95%; and
- 11. A current appraisal of the collateralized property acceptable to the Authority.

Section 2. The Executive Director is hereby authorized, for and on behalf of the Authority, to determine the final amount, terms and conditions of the loans, and to approve any changes in the Project described in the application submitted to the Authority, as said officer shall deem appropriate and authorized under the Act (provided that the amount of the loans may not be increased above the amount approved by the Authority and provided further that the loans continue to meet the Authority's guidelines for HELP II loans). Nothing in this resolution shall be construed to require the Authority to obtain any additional funding, even if more loans are approved than there is available funding. Any notice to the Borrower shall indicate that the Authority shall not be liable to the Borrower in any manner whatsoever should such funding not be completed for any reason whatsoever.

Section 3. The Executive Director is hereby authorized and directed, for and on behalf of the Authority, to draw money from the Program fund not to exceed those amounts approved by the Authority for the Borrower. The Executive Director is further authorized and directed, for and on behalf of the Authority, to execute and deliver to the Borrower any and all documents necessary to complete the transfer of funds.

Section 4. The Executive Director of the Authority is hereby authorized and directed to do any and all things and to execute and deliver any and all documents which the Executive Director deems necessary or advisable in order to effectuate the purposes of this resolution and the transactions contemplated hereby, and which have heretofore been approved as to form by the Authority.

<u>Section 5.</u> This resolution expires six months from the date of approval.

Date of Approval:	